

We have a rebooking policy to assist customers effected by conflict in the Middle East - Find out more here

VSbulletins

All our VSbulletins with important travel exception policies and updates can be found here.

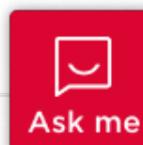
We'd like to take this opportunity to remind you that IATA Resolution 830d mandates that agents actively ask each passenger whether they wish to have their contact details (mobile number and/or email) provided to Virgin Atlantic, and other airlines in the itinerary, so that we are able to contact them in the event of flight disruption, including delay, cancellation, schedule change, or important pre-travel information such as specific entry requirements. Where the passenger does not wish to provide their contact details, you should advise the passenger that they may not receive information from us.

Latest VSbulletin Updates

VSbulletin: - Conflict in the Middle East rebooking policy - 28 February 2026

VSbulletin: - Bad weather across the East Coast of America - 23rd February 2026

VSbulletin: - Terminal move at Orlando International Airport - 20th February 2026



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VSbulletin: - We're moving terminals at Riyadh Airport - 18th February 2026

VSbulletin: - Cash Payments at Lagos Airport - 18th February 2026

VSbulletin: - Immediate airport changes when flying to/from Lagos - 12th February 2026

VSbulletin: - Commercial Policy for USA Southeast Winter Weather - 30 January 2026

VSbulletin: - Bad weather across Eastern North America - 22 January 2026

VSbulletin: - Bad weather across the Southern Plains and Southeast America - 22 January 2026

VSbulletin: - Our Commercial Policy to support travellers affected by bad weather in Amsterdam - 07 January 2026

VSbulletin: - Important distribution update - 26 November 2025

VSbulletin: Update on our Jamaica flying schedule and increased services to Bengaluru - 21st November 2025

VSbulletin: Latest Update on Hurricane Melissa - 7th November 2025

VSbulletin: Chief Executive Shai Weiss to leave Virgin Atlantic - 13th October

VSbulletin: Senior Leadership Update for Global Sales - 06 October 2025

VSbulletin: Technical issues at London Heathrow, resolved - 03 October 2025

VSbulletin: Our Upper Class Wing at London Heathrow has reopened - 30 September 2025

VSbulletin: On-going London Heathrow Technical issues - 25 September 2025

VSbulletin: Changes to Nigerian e-Visas & Landing Cards - 01 August 2025

VSbulletin: A change to booking special meals - 09 July 2025

VSbulletin: Update on fare upgrades and reissue policy - 01 July 2025

VSbulletin: Israel network change - 28th April 2025



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VSbulletin: Termination of Virgin Atlantic and Hawaiian Airlines frequent flyer programme partnership - 11 April 2025

VSbulletin: Changes to our Caribbean flying programme - 28 March 2025

VSbulletin: Update regarding the Heathrow Airport closure - 21 March 2025

VSbulletin: London Heathrow Airport Closure - 21 March 2025

VSbulletin: WestJet codeshare to/from and through London and Calgary - 28 January 2025

VSbulletin: Changes to our Schedule Change Policy - 20 January 2025

VSbulletin: For customers impacted by the winter weather in Southeast USA - 09 Jan 2025

VSbulletin: For customers impacted by the Southern California wildfires - 09 Jan 2025

VSbulletin: For customers impacted due to the weather in the central US - 06 Jan 25

VSbulletin: Operational changes to our Cape Town flying programme - 14 November 2024
(updated 21 Nov)

VSbulletin: Changes to our Tel Aviv and Accra flying programme - 11 November 2024

[Check out our VSBulletin archive](#)

Policy updates

VSBulletin: Unaccompanied Minors



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